

Fri 11/17/2023 3:01 PM

**Cyber Security Incident Update**  
**IMPORTANT MESSAGE FROM STUDENT SERVICES**

Good Afternoon GCC Students,

Thank you for your patience and understanding this week following the cyber security incident that occurred on November 10, 2023. Last night we turned a corner in the effort to fully restore the college's information system. The next step will require a password reset for all student accounts. We will provide you with more information before that occurs.

While we have kept you informed on the emergency recovery of our systems, we recognize that many of you want to know if any personal information has been compromised. A cyber forensics team is meticulously analyzing every element of the incident to provide us with information on what systems were impacted and how. This is our top priority, and we rely on their final conclusions to make decisions and accurately inform our students and employees.

The investigation is ongoing, and it is too early to make any conclusions regarding the potential compromise of personal information. We expect to receive more information from the forensics team soon, but unfortunately, we are unable to provide that certainty at this point. However, we can assure you the team is working aggressively and making daily progress toward getting the answer you deserve.

Please keep checking your email for updates from the college regarding this incident. We have also set up an informational webpage for all important messages [glendale.edu/csinfo](http://glendale.edu/csinfo). Thank you.

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