

Service Learning Student Questionnaire Summary

All Courses in 2019-2020

Total # of Surveys

217

Student completed EXACT hours needed for course	Student completed LESS hours than needed for course	Student completed MORE hours than needed for course
63%	6%	31%

Question 1. Which of the following communication skills did you use at your agency?

Speaking	Reading	Writing	Listening
96%	60%	47%	94%

2. Do you feel you improved any of the above communication skills by participating in the service project/activity?

	Very Much	Somewhat	Not at All	No Response
Speaking	61%	28%	9%	2%
Reading	34%	33%	28%	5%
Writing	24%	32%	36%	8%
Listening	61%	27%	9%	3%

3. Did you find yourself in situations where you had to deal with diversity while doing service?

Yes	No	No Response
78%	419%	3%

4. Do you feel that you gained a greater appreciation of diversity as a result of participation in activities/programs?

Very Much	Somewhat	Not at All	No Response
65%	27%	6%	2%

5. Which of the following problem-solving skills were you able to use in your service project?

	Very Much	Somewhat	Not at All	N/A	No Response
a. Recognize and Understand problem	53%	34%	2%	10%	1%
b. Choose appropriate strategy	51%	34%	2%	12%	1%
c. Correctly apply strategy	52%	32%	2%	13%	2%

6. Did you gain skills that you can apply to your future career?

Very Much	Somewhat	Not at All	No Response
76%	22%	2%	0%

8. Do you feel you made a significant contribution to your community?

Very Much	Somewhat	Not at All
59%	40%	1%

9. Did you think about your service beyond the time you spent at your service site?

Very Much	Somewhat	Not at All
51%	39%	10%

10. Do you believe your contribution had an impact on other individuals' lives?

Very Much	Somewhat	Not at All
60%	36%	4%

11. Did your service-learning experience clarify, change or reinforce your career or educational plans?

Helped Clarify	Helped Change	Helped Reinforce	None
42%	8%	39%	11%

12. Did you think your service project helped you in better understanding your classwork or lectures?

Yes	No	No Response
81%	17%	2%

Please check off any/all skills that you believe you gained as a result of your volunteer/service experience:

Skill	%
Teamwork	74%
Verbal	71%
Social Skills	69%
Organizing Tasks	61%
Self-Management	54%
Problem Solving	53%
Taking Initiative	49%
Taking Personal Responsibility	46%
Decision Making	44%
Public Speaking	39%
Enforcing Rules	33%
Dealing with Complaints	32%
Defining Problems	31%
Goal Setting	28%
Writing	21%
Estimating (anything)	13%
Computer	8%
Any Math Skills	6%

The following questions are optional and are only used to help us improve our programs and services.

Gender Identity	
Male	32%
Female	68%
Trans Male	0%
Trans Female	0%
Gender Non-Conforming	>1%
Different Identity	0%
Heterosexual/Straight	9%
Gay/Lesbian	3%

Ethnic Identity	
Caucasian/European	19%
Caucasian/Armenian	15%
Asian Pacific Islander	20%
Black/African American	4%
Latino/Hispanic	40%
Native American	0%
Multi Ethnic	2%

Group Identity	
First Generation	46%
Veteran	2%
Both Parents Born in U.S.	15%
Single Parent	4%
Former Foster Youth	>1%
Parent	9%
AB 540/Undocumented	2%
Disabled Student	4%