

Service Learning Student Questionnaire Summary

All Courses in 2017-2018

Total # of Surveys

218

Student completed EXACT hours needed for course	Student completed LESS hours than needed for course	Student completed MORE hours than needed for course
54%	2%	44%

Question 1. Which of the following communication skills did you use at your agency?

Speaking	Reading	Writing	Listening
91%	49%	34%	94%

2. Do you feel you improved any of the above communication skills by participating in the service project/activity?

	Very Much	Somewhat	Not at All	No Response
Speaking	52%	35%	7%	6%
Reading	24%	28.8%	25.5%	22%
Writing	24%	25%	28.8%	23%
Listening	56%	38%	3%	3%

3. Did you find yourself in situations where you had to deal with diversity while doing service?

Yes	No	No Response
91%	8%	0.5%

4. Do you feel that you gained a greater appreciation of diversity as a result of participation in activities/programs?

Very Much	Somewhat	Not at All	No Response
67%	31%	2%	0%

5. Which of the following problem-solving skills were you able to use in your service project?

	Very Much	Somewhat	Not at All	Not Applicable	No Response
a. Recognize and Understand problem	50%	35%	3%	12%	0%
b. Choose appropriate strategy	52%	34%	2%	11%	0%
c. Correctly apply strategy	53%	24%	2%	8%	0%

6. Did you gain skills that you can apply to your future career?

Very Much	Somewhat	Not at All	No Response
64%	27%	5%	4%

8. Do you feel you made a significant contribution to your community?

Very Much	Somewhat	Not at All
55%	42%	3%

9. Did you think about your service beyond the time you spent at your service site?

Very Much	Somewhat	Not at All
47%	45%	7%

10. Do you believe your contribution had an impact on other individuals' lives?

Very Much	Somewhat	Not at All
54%	43%	3%

11. Did your service-learning experience clarify, change or reinforce your career or educational plans?

Helped Clarify	Helped Change	Helped Reinforce	None
43%	7%	39%	11%

12. Did you think your service project helped you in better understanding your classwork or lectures?

Yes	No	No Response
61%	14%	25%

Please check off any/all skills that you believe you gained as a result of your volunteer/service experience:

Skill	%
Teamwork	77%
Social Skills	74%
Verbal	72%
Organizing Tasks	56%
Taking Initiative	54%
Problem Solving	51%
Decision Making	51%
Self-Management	50%
Public Speaking	48%
Taking Personal Responsibility	45%
Enforcing Rules	39%
Dealing with Complaints	37%
Defining Problems	35%
Goal Setting	32%
Writing	21%
Computer	16%
Estimating (anything)	13%
Any Math Skills	6%

Gender Identity	%
Male	19%
Female	51%
Trans Male	0%
Trans Female	0%
Gender Non-Conforming	0%
Different Identity	0%
Heterosexual/Straight	3%
Gay/Lesbian	2%

Ethnic Identity	%
Caucasian/European	12%

Caucasian/Armenian	10%
Asian Pacific Islander	20%
Black/African American	3%
Latino/Hispanic	20%
Native American	1%
Multi Ethnic	3%

Group Identity	
First Generation	32%
Veteran	0%
Both Parents Born in U.S.	12%
Single Parent	2%
Former Foster Youth	0%
Parent	2%
AB 540/Undocumented	4%
Disabled Student	1%