

**Service Learning Student Questionnaire Summary  
288 Surveys for All Courses in 2015-2016**

Student completed EXACT hours needed for course	Student completed LESS hours than needed for course	Student completed MORE hours than needed for course
47%	2%	51%

**Question 1. Which of the following communication skills did you use at your agency?**

Speaking	Reading	Writing	Listening
95%	54%	56%	84%

**2. Do you feel you improved any of the above communication skills by participating in the service project/activity?**

	Very Much	Somewhat	Not at All	No Response
Speaking	54%	39%	7%	
Reading	29%	38%	33%	
Writing	27%	35%	39%	
Listening	63%	31%	7%	

**3. Did you find yourself in situations where you had to deal with diversity while doing service?**

Yes	No	No Response
91%	9%	

**4. Do you feel that you gained a greater appreciation of diversity as a result of participation in activities/programs?**

Very Much	Somewhat	Not at All	No Response
75%	24%	1%	

**5. Which of the following problem-solving skills were you able to use in your service project?**

	Very Much	Somewhat	Not at All	Not Applicable	No Response
a. Recognize and Understand problem	52%	35%	5%	8%	
b. Choose appropriate strategy	55%	32%	3%	10%	
c. Correctly apply strategy	56%	31%	4%	10%	

**6. Did you gain skills that you can apply to your future career?**

Very Much	Somewhat	Not at All
83%	43%	2%

**8. Do you feel you made a significant contribution to your community?**

Very Much	Somewhat	Not at All
62%	37%	1%

**9. Did you think about your service beyond the time you spent at your service site?**

Very Much	Somewhat	Not at All
57%	41%	3%

**10. Do you believe your contribution had an impact on other individuals' lives?**

Very Much	Somewhat	Not at All
65%	33%	3%

**11. Did your service-learning experience clarify, change or reinforce your career or educational plans?**

Helped Clarify	Helped Change	Helped Reinforce	None
48%	13%	26%	13%

**12. Did you think your service project helped you in better understanding your classwork or lectures?**

Yes	No	No Response

68%	17%	15%
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**Please check off any/all skills that you believe you gained as a result of your volunteer/service experience:**

<b>Skill</b>	<b>%</b>
Teamwork	73%
Social Skills	72%
Verbal	70%
Organizing Tasks	61%
Problem Solving	53%
Decision Making	47%
Taking Personal Responsibility	46%
Self-Management	46%
Public Speaking	45%
Enforcing Rules	38%
Taking Initiative	35%
Defining Problems	35%
Dealing with Complaints	33%
Goal Setting	32%
Writing	18%
Estimating (anything)	14%
Computer	11%
Any Math Skills	8%